

Deployment Assistance Program

Expert help for worry-free deployment planning and execution

Accelerite Deployment Assistance Program enables customers to achieve rapid time-to production. Our considerable expertise in software deployment will result in a robust installation and complete confidence in your system's performance.

At a Glance

Key Features



Pre-deployment workshop



Testing and end-to-end system validation



Deployment diagram/documentation



Accelerite product installation and configuration



Single-user walkthrough/training during installation

Key Benefits



Fast deployment with expert help from Accelerite & its partners Engineers.



Optimized configurations and policies to provide high throughput and smooth operation.



Remote or on-site "side-by-side" installation and training will afford you a deeper understanding of the capabilities and options, giving you confidence to make changes in the future.

Discovery Workshop

Through our comprehensive pre-deployment discovery session, we will jointly identify your requirements to ensure an efficient process and successful outcome. We will also work with you to identify system requirements including network equipment and configuration, computing systems, and required human resources and activities.

This will allow us to jointly create an optimized structure and a plan for the implementation.

Implementation and Configuration

During the installation process, our engineer(s) will install the Accelerite software components according to the deployment design identified and documented in the discovery process. All configuration options and preferences will be set and validated according to the specific requirements.

Testing, Training & Handoff

Accelerite will test its components and the end-to-end system to verify that, as configured in the customer's environment, they are operational in accordance with the Accelerite documentation. Our engineer(s) will provide hands-on training to provide an understanding of each component's configuration and operation.

Deployment Services Assumptions:

Our standard deployment services include the following assumptions for system preparation by the customer:

- Pre-configured network and firewall.
- Pre-installed operating system.
- For HA implementations, customer pre-installs and configures cluster (e.g. VIP, shared storage).
- Remote access to systems unless customer is purchasing on-site deployment
- Linux and Windows systems without domain attachment or configuration.

Deployment Notes

- On-site installations have a three-day minimum charge plus travel and expenses for professional services.
- Please consult the Accelerite Professional Services group for multisite installations and configurations.
- Customized environments may require additional professional services.
- Due to the wide variance in possible pre- and post-process scripting, consult the Professional Services group to assess user requirements.
- Deployment Assistance Program does not cover class-room training.

About Accelerite

Accelerite is a Silicon Valley based company delivering secure business-critical infrastructure software for Global 1000 enterprises. Accelerite's product suite includes hybrid cloud infrastructure, endpoint security, big data analytics, and the Internet of Things.

To access technical interactive support, visit: <http://support.accelerite.com>