

How to request license for Persistent Evolve Suite

Article Number: 000332206

Cause: n/a

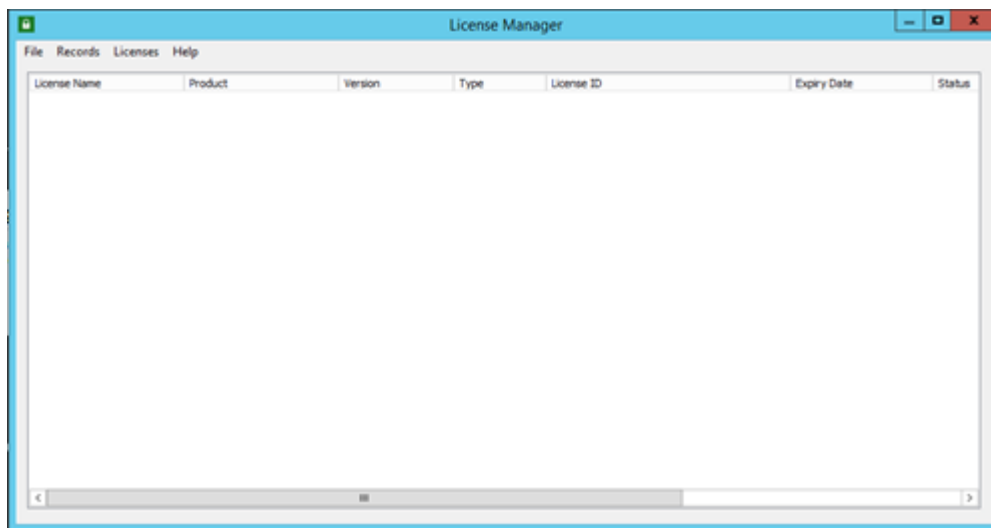
Problem:

This is a quick guide on how to request a Persistent Evolve License from your Persistent Evolve Suite application, both with Authorization ID and License ID.

Resolution:

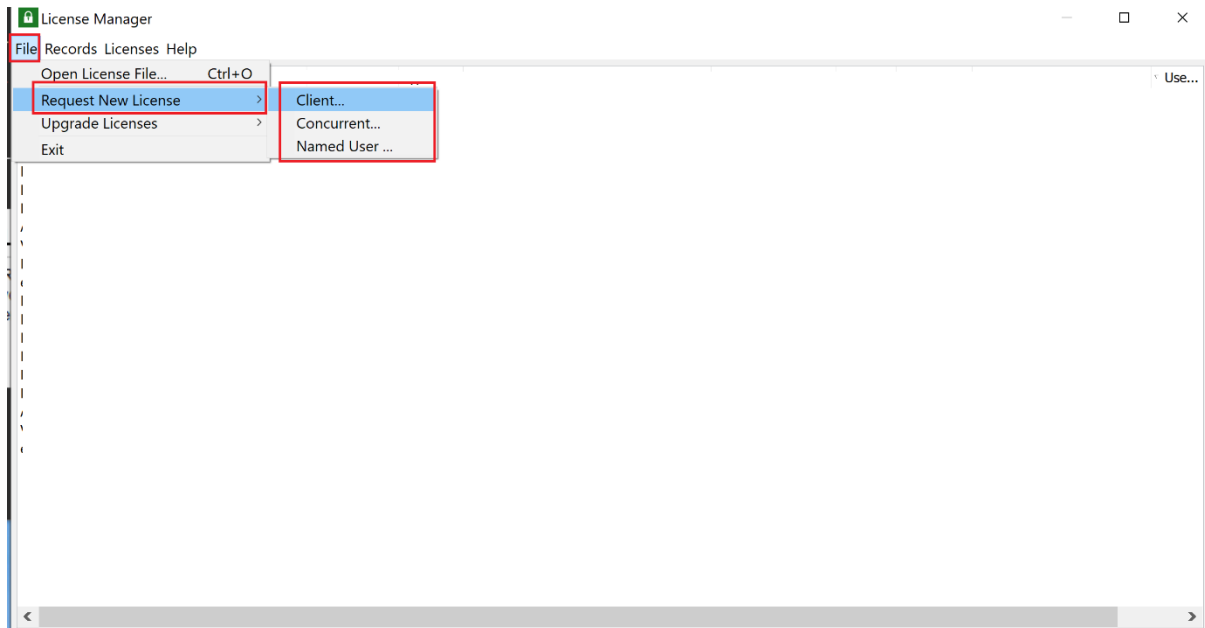
To request a license, you will need to generate Reginfo.txt file which will contains all you need to make the request including your unique "License ID" from Persistent Evolve.

Please open Persistent Evolve Suite application, from the main screen, Open License Manager (you need system admin logon to open License Manager).



From the File tab select "Request New License" select the license type for the Product you have purchased in this **example** Client has been selected. For Concurrent & Named license, please select the right box according to your license type.

Note: If you're not sure what type of license you have, please email: support@persistent.com to confirm it.



Legacy users with Authorization ID:

This will open the License window.

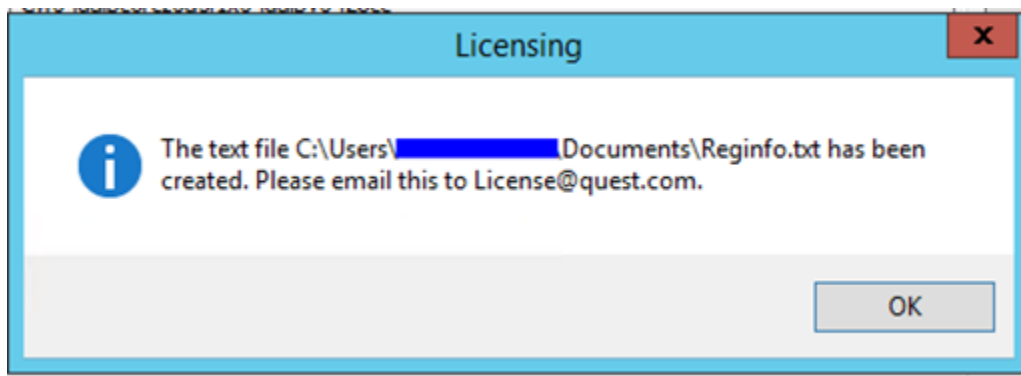
Fill in your Name, Company Name, Email, check the Machine Identifier and enter your own Authorization ID.

Details to send to Casewise ✕

Required Information	
Name	Demo User
Company	Persistent
Phone Number	
Email Address	demo.user@persistent.com
Machine Identifier / Asset	WIN-7HM25DI25L2
Persistent Evolve Suite Version	Persistent Evolve Suite Version 2025 (September 2025)
Your license ID	C5v4obxop4hgghy9dc26v4obxo7v4d9d9
Auth ID	2021UK0664
License Type	Client
Licensed Features	
Comments	
Optional Information	
<input checked="" type="checkbox"/> Windows Version	Windows NT/2000/XP/.NET Server, Version : 6.3 Build 9600, Service Pack : None
<input type="checkbox"/> MS Office Version	Not Available
<input checked="" type="checkbox"/> Internet Explorer Version	(c:\program files (x86)\internet explorer\ielowutil.exe") Version 11.0.17763.1
<input checked="" type="checkbox"/> Microsoft Data Access Version	(c:\program files (x86)\common files\system\ado\msado15.dll) Version

[View Privacy Statement...](#) Help OK Cancel

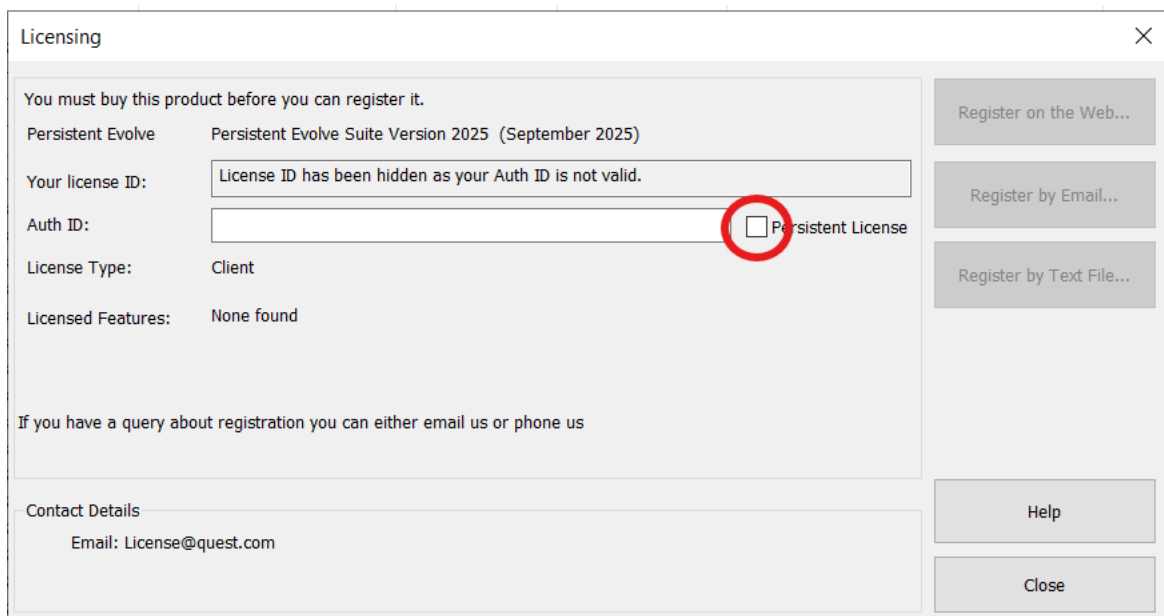
Then click OK



Navigate to the file and Email it to support@persistent.com

Latest release with only Persistent License ID:

Tick the Persistent License tick box.



The License ID will now generate, next click the Register by Text File

Licensing

You must buy this product before you can register it.

Persistent Evolve Persistent Evolve Suite Version 2025 (September 2025)

Your license ID: C5v4obxop4hghy9dc26v4obxo7v4d9d9

Auth ID: Persistent License

License Type: Client

Licensed Features: None found

If you have a query about registration you can either email us or phone us

Contact Details
Email: License@quest.com

Register on the Web...

Register by Email...

Register by Text File...

Help

Close

On the Details to Send to Casewise screen

Details to send to Casewise

Required Information

Name Demo User

Company Persistent

Phone Number

Email Address demo.user@persistent.com

Machine Identifier / Asset WIN-7HM25DI25L2

Persistent Evolve Suite Version Persistent Evolve Suite Version 2025 (September 2025)

Your license ID C5v4obxop4hghy9dc26v4obxo7v4d9d9

Auth ID 2021UK0664

License Type Client

Licensed Features

Comments

Optional Information

Windows Version Windows NT/2000/XP/.NET Server, Version : 6.3 Build 9600, Service Pack : None

MS Office Version Not Available

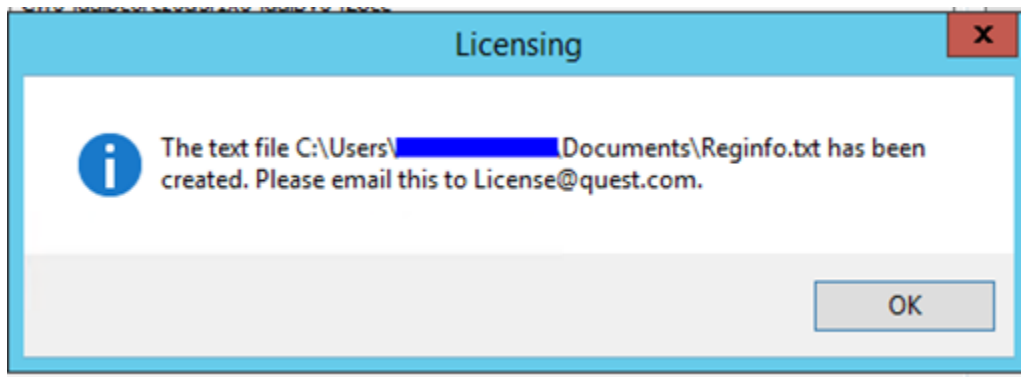
Internet Explorer Version (c:\program files (x86)\internet explorer\ielowutil.exe") Version 11.0.17763.1

Microsoft Data Access Version (c:\program files (x86)\common files\system\ado\msado15.dll) Version

View Privacy Statement...

Help OK Cancel

Fill in your Name, Company Name, Email, check the Machine Identifier and your Auth ID is auto generated.



Here are the details as they show in the Reginfo.txt file



Now send the completed reginfo.txt file to support@persistent.com or Email to PersistentEvolve_Support@persistent.com

Once the file is shared, our team will create the License and send back the License file to you.

Summary: How to request license for Persistent Evolve Suite

Support Versions: 2020.0.1, 2020.0.0, Migrated, 2020.1.1, 2020.1.0, 2020.0.3, 2020.2.1, 2020.2.0, 2020.2.1.1, 2020.0.2