

SUREedge® DR 6.6.1

Release Note

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The SUREedge products are available and support only the English language.

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Introduction

This release note introduces you to the new features and issues that are resolved in this release.

New Features and Enhancements

SUREedge DR 6.6.1 new features and enhancement are as follows:

SUREedge product rebranding such as added logo to WebUI and installer files, updated customer support, and copyright information.

Known Issues

Bug ID	Description	Details and Workaround
22322	Linux VMs is not getting a public IP after recovery on Azure (Failback flow.)	A public IP can be assigned to the recovered VM.
22316	Naming mismatch or sometimes different name for an attached resource group and hypervisor information resource group (Failback flow.)	This is technical limitation of the Azure portal; please refer to the <u>Azure guide</u> to correct it.
22545	Recovered VM shows boot failure during failback operation on AHV management console for Windows 2008 R2.	This is a technical error which can be resolved in booting process, press f8 and disable driver signature enforcement, press enter, disk checking begins, and type vm boot. Press any key to skip the disk checking during booting and wait until Windows server boots up.
22528	SUSE15_SP2 recovered VM shows boot failure during failover operation on GCP management console	SUSE operating system with SP2 is not supported on GCP MC.
22514	In GCP, job of windows transfer failed for bucket as remote store and displayed a message "Failed to transfer data to remote store".	Patch / hotfix will be provided if any user faces this issue.
SUR-41	DR 661 - Getting started guide link is not working on Login page	
SUR- 398	DR 6.6.1 - Azure and AWS installation failed "Failed to execute command on store."	On Store - rc.local file is not created Workaround for this issue - on store - sudo touch /etc/rc.local

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SUR- 430	Failback of CentOS, RHEL with / on lvm to Nutanix AHV failed with error "Failed to format disk."	
SUR- 199	After upgrade - No values displayed for Capacity and space used sureedge store page (gcp and azure)	
SUR- 153	DR- DR 6.5.0 29056 to 6.6.1.29643 - after upgrade - control panel /CBT driver/Uninstall -displayed sureline logo	
SUR- 254	DR-6.6.1 Regression - On Azure - win Recovery failed "UEFI boot not supported for GPT disk on azure"	
SUR- 356	DR661 - For recovered instance at AWS for ubuntu 18 (failback) , AMI name is displayed for Centos 7	
SUR- 242	DR_661_AWS: Error/warnings shown on terminal while store installation	
SUR- 188	Details about windows vm name and operating system, linux vm name not displayed on management console and sureedge store vm page.	
SUR-55	Exact error should be displayed for quota if image caching failed.	
SUR- 259	Vmware - GCP: Google packages are not getting installed on centos 65 which is recovered at GCP	
SUR- 272	Vmware - GCP: Win2k16 not booting after recovery at GCP	

Contacting Support

Accelerite Software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by being able to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Submit enhancement requests online
- Download software patches
- Look up Accelerite support contacts
- Enter into discussions with other software customers
- Research and register for software training

To access the Self-serve knowledge base, visit the Accelerite Support home page at

https://support.accelerite.com/hc/en-us

Most of the support areas require that you register on the Accelerite Support Portal. Many also require a support contract.

To register an account at the Accelerite Support Portal, visit

https://support.accelerite.com/hc/en-us

To know more about registration process at Accelerite support portal, visit

https://support.accelerite.com/hc/en-us/articles/202042570-New-user-registration-process

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